

10.00

CALL COUNT

5.00

MISSED CALL COUNT

3.00

VOICEMAIL CALL COUNT

MISSED CALLS BY QUEUE

Microsoft Teams missed-call and voicemail outcomes by call queue

DATE	CALL_QUEUE_NAME	CALL_COUNT	MISSED_CALL_COUNT	VOICEMAIL_CALL_COUNT	MISSED_RATE_PERCENT
2026-07-15	Support Queue	10	5	3	50.00