

Windowed First Call Resolution

Rows: 1 (complete)
Generated: Jul 15, 2026 12:00:00 PM UTC (Etc/UTC)

5.00
FIRST CONTACTS

3.00
REPEAT CONTACTS

8.00
TOTAL CONTACTS

WINDOWED FIRST CALL RESOLUTION						Real windowed First Call Resolution: detects callbacks within a 24h window and attributes each callback t...
ATTRIBUTED_HUNT_PILOT_DN	FIRST_CONTACTS	REPEAT_CONTACTS	REPEAT_CONTACT_RATE_PCT	FCR_PROXY_PCT	FIRST_CALL_RESOLUTION_PCT	
4300	5	3	37.5	62.5	80	